

Global Network Group

General clauses for all documents

All references in this document are made against the approved (valid) version of the applicable document.

All public documents are published on our websites.

Questions? Contact us!

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GENERAL CLAUSES

The following applies to this document:

1. Document GNG.RD.001 List of terms and definitions.
2. Document GNG.RD.002 General terms and definitions

The before mentioned documents are published on our websites and hereby to be considered as repeated and inserted.

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LIST OF TERMS AND DEFINITIONS

The terms in the rules and documents of Global Network Group have the meanings respectively assigned to them as stated in document GNG.RD.001 (List of terms & definitions). The articles of this document are applicable to all documents of Global Network Group.

GENERAL TERMS AND CONDITIONS

The general terms and conditions as defined in and ruled by document GNG.RD.002 (General terms & conditions) are applicable to all documents, rules, services, and products of Global Network Group.

APPLICABILITY

The document GNG.RD.003 (General clauses for all documents) is applicable to all rules and documents of Global Network Group.

NON-NANDO CONFORMITY ASSESSMENTS AND - AUDITS

The documents GNG.PD.001 (Rules for audits) and GNG.PD.016 (Non-nando conformity assessment process) are applicable to all non-nando conformity assessments and -audits of Global Network Group.

MISSION AND QUALITY POLICY

The document GNG.RD.004 (Mission & quality policy) is applicable to all rules and documents of Global Network Group.

PRIVACY STATEMENT

The document GNG.RD.005 (Privacy statement) is applicable to all rules and documents of Global Network Group.

VERSION

The latest approved version, as defined in the document-version-management of Global Network Group, is valid.

LIABILITY RELATED TO CERTIFICATE HOLDERS

Global Network Group does not accept any liability whatsoever for actions and behavior resulting from the services and performance of its registered and certified certificate holders. Global Network Group emphatically denies the liability of any kind.

DISCLAIMER

Global Network Group does not accept any liability for the content of third-party information on its websites and in its information brochures.

This will include, but not exclusively, to commit the offense copyrighted work(s) or otherwise acting in violation of the intellectual property rights of third parties.

Global Network Group accepts no liability for direct or indirect damage caused by the contents of the whether or not information provided by third parties on its websites and in its information brochures.

Global Network Group, therefore, reserves the right to remove the third-party information to change and / or if offered by third parties or already placed in conflict with the law, the interests of other (internet) users, other third parties or terms of Global Network Group.

COPYRIGHT

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AUTHORITY

Global Network Group is authorized to set and alter rules and documents.

CONFIDENTIALITY

Global Network Group, its management, its crew, its committees as well as individual committee members are obliged to keep their knowledge of practitioners and/or third parties, information regarding companies, agencies, and any organizations and/or persons about which they have information as a result of their role within Global Network Group (ADR Register) strictly confidential. Any breach of confidentiality is grounds for the removal of the person from his/her position and if they are practitioner's grounds for examination of compatibility with the code of conduct and the standing rules regulating complaints, disciplinary action, and process/procedure requirements.

DISPUTES

Should a dispute occur because a rule or documents does not or does not adequately cover a situation, Global Network Group is authorized without prejudice to the provisions of the articles of association to leave no stone unturned to alter the applicable rules and documents. If the Global Network Group does not settle the dispute, the dispute will be subject to mediation. If mediation is not successful, the dispute will be brought before a Dutch court.

MULTILINGUAL

In cases where more than one language is in use, Dutch will be the language of choice.

LAW

This code shall be governed by Dutch law only.